

Exhibits 8 & 9

AGREEMENTS

Mutual Aid Agreements are attached hereto.

INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the Wabash County Public Safety Answering Point, hereinafter referred to as "PSAP", and the Wabash County Sheriff's Office, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

The Wabash County PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

PRIMARY: Direct Dispatch via Radio Frequency – 151.100

SECONDARY: Call Relay via Telephone – 618-262-4186

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

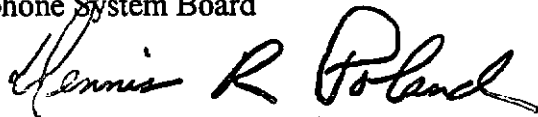
It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Wabash County Emergency
Telephone System Board

By:

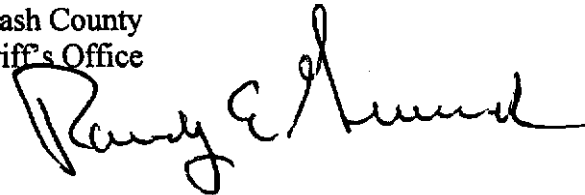


Title: Chairman

Date: August 27, 1999

Wabash County
Sheriff's Office

By:



Title: Sheriff

Date: August 27, 1999

INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the Wabash County Public Safety Answering Point, hereinafter referred to as "PSAP", and the Mt. Carmel Police Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

The Wabash County PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

PRIMARY: Direct Dispatch via Radio Frequency - 155.55

SECONDARY: Call Relay via Telephone - (618) 262-4114

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

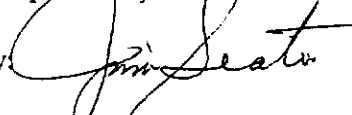
The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

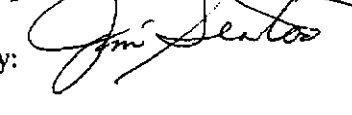
Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Wabash County Emergency
Telephone System Board

By: 
Title: Chairman

Date: May 18, 2000

Mount Carmel Police
Department

By: 
Title: Chief of Police

Date: May 18, 2000

INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the Wabash County Public Safety Answering Point, hereinafter referred to as "PSAP", and the Mt. Carmel Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

The Wabash County PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

PRIMARY: Direct Dispatch via Radio Frequency - 154.430

SECONDARY: Call Relay via Telephone - (618) 263-3535

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

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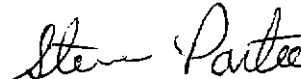
Wabash County Emergency
Telephone System Board

By: 

Title: Chairman

Date: June 22, 2000

Mount Carmel Fire
Department

By: 

Title: Mt. Carmel Fire Chief

Date: June 22, 2000

INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the Wabash County Public Safety Answering Point, hereinafter referred to as "PSAP", and the Allendale Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

The Wabash County PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

PRIMARY: Direct Dispatch via Radio Frequency – 154.430

SECONDARY: Call Relay via Telephone – 618-263-3535

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Wabash County Emergency
Telephone System Board

By:

Title:

Date:

Louis P. P. P.
Chairman
8/4/98

Allendale Fire
Department

By:

Title:

Date:

Chief
8/4/98

INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the Wabash County Public Safety Answering Point, hereinafter referred to as "PSAP", and the Belmont Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

The Wabash County PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

PRIMARY: Direct Dispatch via Radio Frequency – 154.430

SECONDARY: Call Relay via Telephone – 618-263-3535

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Wabash County Emergency
Telephone System Board

By: *Dennis R. Blond*
Title: *Chairman*
Date: *8/4/98*

Bellmont Fire
Department

By: *Leland Harrist*
Title: *Trustee*
Date: *8-4-98*

INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the Wabash County Public Safety Answering Point, hereinafter referred to as "PSAP", and the Browns Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

The Wabash County PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

PRIMARY: Call Relay via Telephone - 618- 446-5200 or 445-2721

SECONDARY: Direct Dispatch via Radio Frequency - 154.430

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

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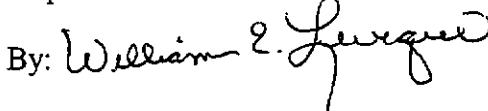
Wabash County Emergency
Telephone System Board

By: 

Title: Chairman

Date: February 23, 2000

Browns Fire
Department

By: 

Title: Chief

Date: February 22, 2000

INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the Wabash County Public Safety Answering Point, hereinafter referred to as "PSAP", and the Keensburg Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

The Wabash County PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

PRIMARY: Direct Dispatch via Radio Frequency – 154.430

SECONDARY: Call Relay via Telephone -- 618-263-3535

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Wabash County Emergency
Telephone System Board

By:

Title:

Date:

Cheney Hobbs
Chairman
8/4/98

Keensburg Fire
Department

By:

Title:

Date:

Tim R. Hutz
Chief
8-4-98

INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the Wabash County Public Safety Answering Point, hereinafter referred to as "PSAP", and the Little Wabash Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

The Wabash County PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

PRIMARY: Call Relay via Telephone - (618) 375-2351

SECONDARY: Call Relay via Telephone - (618) 375-2341

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Wabash County Emergency
Telephone System Board

By: 

Title: Chairman

Date: July 6, 2000

Little Wabash Fire
Department

By: 

Title: Fire Chief

Date: July 6, 2000

INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the Wabash County Public Safety Answering Point, hereinafter referred to as "PSAP", and the West Salem Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

The Wabash County PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

PRIMARY: Call Relay via Telephone – 618-456-3473

SECONDARY: Call Relay via Telephone – 618-445-2721

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

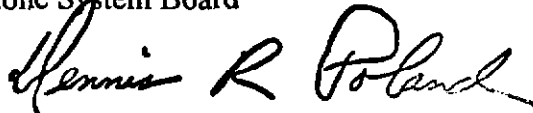
It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Wabash County Emergency
Telephone System Board

By:



Title: ETSB Chairman

Date: 9-14-98

West Salem Fire
Department

By:



Title: Chief

Date: 9-14-98

INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the Wabash County Public Safety Answering Point, hereinafter referred to as "PSAP", and the Wabash General Ambulance Service, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

The Wabash County PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

PRIMARY: Direct Dispatch via Radio Frequency – 155.220
SECONDARY: Call Relay via Telephone – 618-263-4117

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Wabash County Emergency
Telephone System Board

By:



Title: Chairman

Date: August 30, 1999

Wabash General
Ambulance Service

By:



Title: Director

Date: August 30, 1999

INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the Wabash County Public Safety Answering Point, hereinafter referred to as "PSAP", and the Edwards County Ambulance Service, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

The Wabash County PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

PRIMARY: Call Relay via Telephone – 618-445-3880

SECONDARY: Direct Dispatch via Radio Frequency – 155.220

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

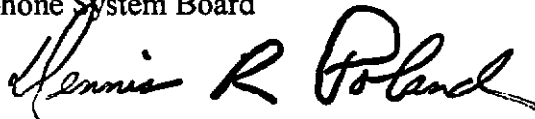
It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Wabash County Emergency
Telephone System Board

By:



Title: Chairman

Date: August 30, 1999

Edwards County
Ambulance Service

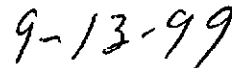
By:



Title:



Date:



INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the Wabash County Public Safety Answering Point, hereinafter referred to as "PSAP", and the Grayville Ambulance Service, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

The Wabash County PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

PRIMARY: Call Relay via Telephone – 618-375-2351

SECONDARY: Direct Dispatch via Radio Frequency – 154.965

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

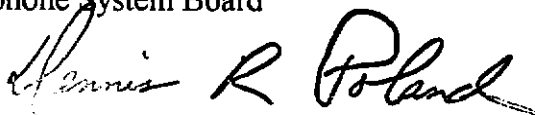
It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Wabash County Emergency
Telephone System Board

By:



Title: Chairman

Date: August 30, 1999

Grayville
Ambulance Service

By:



Title:

Director

Date:

Sept. 9, 1999

INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the Wabash County Public Safety Answering Point, hereinafter referred to as "PSAP", and the Lawrence County Ambulance Service, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

The Wabash County PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

PRIMARY: Call Relay via Telephone – 618-943-1911 ALSO 1-800-940-1911 (Toll Free)

SECONDARY: Direct Dispatch via Radio Frequency – 154.755

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

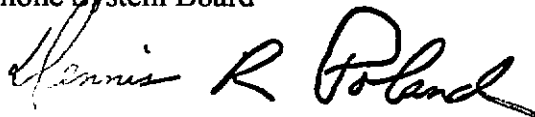
It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Wabash County Emergency
Telephone System Board

By:

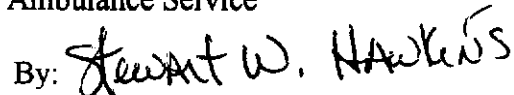


Title: Chairman

Date: August 30, 1999

Lawrence County
Ambulance Service

By:



Title: FMS/Ambulance Director

Date: August 31, 1999

INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the Wabash County Public Safety Answering Point, hereinafter referred to as "PSAP", and the Richland Memorial Ambulance Service, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

The Wabash County PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

PRIMARY: Call Relay via Telephone – 618-395-4326

SECONDARY: Call Relay via Richland County Sheriff's Department
618-395-7481

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

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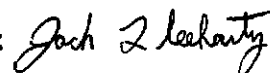
Wabash County Emergency
Telephone System Board

By: 

Title: Chairman

Date: August 30, 1999

Richland Memorial
Ambulance Service

By: 

Title: Ambulance Service Manager

Date: 9/7/99

INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the Wabash County Public Safety Answering Point, hereinafter referred to as "PSAP", and the Bone Gap Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

The Wabash County PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

PRIMARY: Call Relay via Telephone - 618-446-3215

SECONDARY: Call Relay via Telephone - 618-445-2721

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.


The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Wabash County Emergency
Telephone System Board

By: 

Title: Chairman

Date: January 25, 2000

Bone Gap Fire
Department

By: 

Title: Chief

Date: *January 26, 2000*

INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the Wabash County Public Safety Answering Point, hereinafter referred to as "PSAP", and the Claremont-Bopas Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

The Wabash County PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

PRIMARY: Call Relay via Telephone – 618-395-7484

SECONDARY: Call Relay via Telephone-618-395-7481

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

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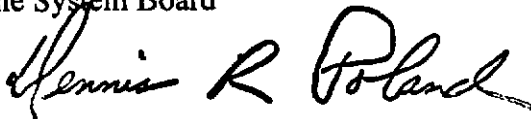
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Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Wabash County Emergency
Telephone System Board

By:



Title: Chairman

Date: August 30, 1999

BONPAS
Claremont-Bopas Fire
Department

By:



Title: FIRE CHIEF

Date: 09-14-99

INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the Wabash County Public Safety Answering Point, hereinafter referred to as "PSAP", and the Denison Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

The Wabash County PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

PRIMARY: Call Relay via Telephone - 618-948-2525

SECONDARY: Call Relay via Telephone - 618-943-5766

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

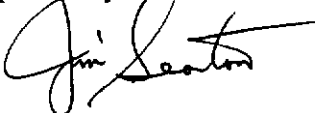
The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

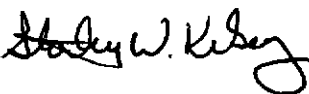
Wabash County Emergency
Telephone System Board

By: 

Title: Chairman

Date: November 12, 1999

Denison Fire
Department

By: 

Title: Chief Denison Fire Dept

Date: 11-16-1999

INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the Wabash County Public Safety Answering Point, hereinafter referred to as "PSAP", and the Illinois State Police, District 19, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

The Wabash County PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

PRIMARY: Call Relay via Telephone – 618-382-1911 or LEAD terminal TPV

SECONDARY: Direct Dispatch via Radio Frequency – 155.370

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Wabash County Emergency
Telephone System Board

By:

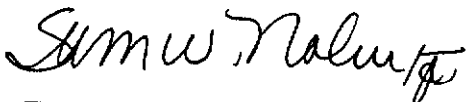


Title: Chairman

Date: August 30, 1999

Illinois State Police
District 19

By:



Title:

DIRECTOR

Date:

9/20/99

INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the Wabash County Public Safety Answering Point, hereinafter referred to as "PSAP", and the Edwards County Sheriff's Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

The Wabash County PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

PRIMARY: Call Relay via Telephone – 618-445-2721 or LEAD Terminal NVE

SECONDARY: Direct Dispatch via Radio Frequency – 156.090

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Wabash County Emergency
Telephone System Board

By:



Title: Chairman


Date: August 30, 1999

Edwards County
Sheriff's Department

By:



Title:



Date:



INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the Wabash County Public Safety Answering Point, hereinafter referred to as "PSAP", and the Lawrence County Sheriff's Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

The Wabash County PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

PRIMARY: Call Relay via Telephone – 618-943-5766

SECONDARY: Via Lead Terminal AXF

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Wabash County Emergency
Telephone System Board

By:



Title: Chairman

Date: August 30, 1999

Lawrence County
Sheriff's Department

By:



Title: SHERIFF

Date: 09-01-99

INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the Wabash County Public Safety Answering Point, hereinafter referred to as "PSAP", and the Richland County Sheriff's Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

The Wabash County PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

PRIMARY: Call Relay via Telephone - 618-395-7481

SECONDARY: Via LEAD Terminal ARM

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Wabash County Emergency
Telephone System Board

By: 

Title: Chairman

Date: August 30, 1999

Richland County
Sheriff's Department

By: 

Title: 

Date: 9-16-99

Exhibit 10

QUESTIONNAIRE

	YES	NO
1. Do you agree to abide by all rules as prescribed by the 9-1-1 Act and Illinois Administrative Code 725?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2. Will 9-1-1 be the primary published emergency telephone number within the area served by system?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
3. Will automatic dialing type alarms be permitted on 9-1-1 lines?	<input type="checkbox"/>	<input checked="" type="checkbox"/>
4. Will the PSAP have a designated overflow answering station that can be utilized if the call volume exceed that which the telecommunicator on duty is able to handle?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
5. Will the PSAP have an emergency power source?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
6. Does the system have an Emergency Telephone System Board appointed as prescribed by the Emergency Telephone System Act?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
7. Will management develop and write "Standard Operating Procedures" for PSAP personnel concerning the call handling agreements and the requirements of 83 Illinois Administrative Code 725?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
8. If applicable, will PSAP management, prior to activating the system, establish written procedures for all tracing with all the telephone companies involved in the system? (Not Applicable)	<input type="checkbox"/>	<input type="checkbox"/>
9. Will PSAP management, prior to activating the system, establish written procedures for the repair of equipment and restoration of services?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
10. Will PSAP management develop procedures for providing 9-1-1 service in the event that critical functions of the PSAP are partially disabled due to natural or man-made disaster?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
11. Will PSAP management, prior to activating the system, file with the Commission the written procedures that have been established and are in place, which are referred to in Questions 7, 8 & 9?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
12. Will the PSAP have a teletypewriter (TTY) to use in answer calls made by the hearing impaired for each answering position? If not, please elaborate on number of TTY's. Is there a backup TTY unit at each PSAP?	<input checked="" type="checkbox"/>	<input type="checkbox"/>

13. Will the PSAP utilize a TTY PSAP Based Voice Annunciator? ☐ ☒
14. Will 9-1-1 be the emergency number for TTY calls? ☒ ☐
15. Will adequate training be provided to PSAP personnel in the use of TTY's? ☒ ☐
16. Do you have any dedicated 7 digit lines used for TTY calls that will be disconnected when 9-1-1 is operated? ☐ ☒
17. If so, have arrangements been made to provide an announcement to TTY user's informing them that 9-1-1 should not be dialed for emergencies? ☐ ☐
18. What response will be initiated by the PSAP for calls where verbal contact cannot be established?

ANSWER: Via TTY. If no contact is established, a law enforcement unit will be dispatched to the ANI/ALI address to access the scene.

19. No question to be answered.
20. Is there a cell site in your area that would result in cellular 9-1-1 calls arriving at your PSAP? ☐ ☒
21. Do you have procedures in place to accept and handle cellular 9-1-1 calls? ☐ ☒

ANSWER: There are no procedures in place at this time. The Board wishes to review this issue at a later date.

22. What considerations has management made to insure that private residential and private business switch services are provided the same level of 9-1-1 as public agency(s) and telecommunications carrier(s) are providing other end users of the local 9-1-1 System, as required by the Emergency Telephone System Act, 50 ILCS 750.01 et. seq.?

ANSWER: All multi-line switchboard operations have been contacted in our jurisdiction and all are compliant or will be compliant with the Emergency Telephone System Act by the time the system goes live.

23. Will the telephone directories that will be affected by the proposed system have 9-1-1 listed as the primary emergency number? ☒ ☐
24. What type of trunking arrangement will be used to provide incoming 9-1-1 trunks?
- a. ☐ Dedicated Directed
 - b. ☒ Tandem
 - c. ☐ Combination of a & b
25. Is your selective route being provisioned by the local exchange carrier? ☒ ☐

26. Please provide in detail the features to be provided by your selective router.

ANSWER: ANI/ALI and Selective routing.

27. Will 9-1-1 circuits utilize alternate routing per the definition under 83 Illinois Administrative Code, Part 725? ☒ ☐
28. Will pay phones within the system's boundaries be appropriately placarded and have 9-1-1 coin-free dialing? ☒ ☐
29. Will critical telephone equipment be utilized in the PSAP which will not operate properly during or after a power fluctuation or interruption has been experienced? ☐ ☒
30. On a separate sheet, diagram the trunking arrangement(s) used and the number of 9-1-1 circuits for each switching office to the PSAP. Please label diagram as Exhibit 10, Question 30.
31. Please provide a detailed testing plan that explains specifically how the 911 Network and database will be tested and provide the time frame in which this will be done.

Wabash County 9-1-1 Test Phase:

Testing of the Wabash County 9-1-1- System began September 21, 2000, and is expected to be completed within a 6 to 8 week time frame. All exchanges will be tested and information verified by Fire Department volunteers, Law Enforcement volunteers, 9-1-1 Staff Members and any other Wabash County Emergency Services personnel. While testing telephone lines, all problems will be addressed immediately, whether it be software or equipment problems with the Wabash County 9-1-1 equipment or with Verizon or Wabash Telephone Coop. customer service, with special emphasis on detecting area specific problems.

All Wabash County Emergency Agencies have been provided with a Wabash County map with ESN boundaries outlined for boundary verification. Meetings have been held with area Fire Chiefs to resolve border conflicts. All ESN's have been assigned and approved by each Fire Chief. Each agency has been supplied with a Road Directory Book and a list of all road numbers with addressing ranges that must be verified when responding to the test calls.

A sample of the Call Testing sheet and protocol is attached for your review.

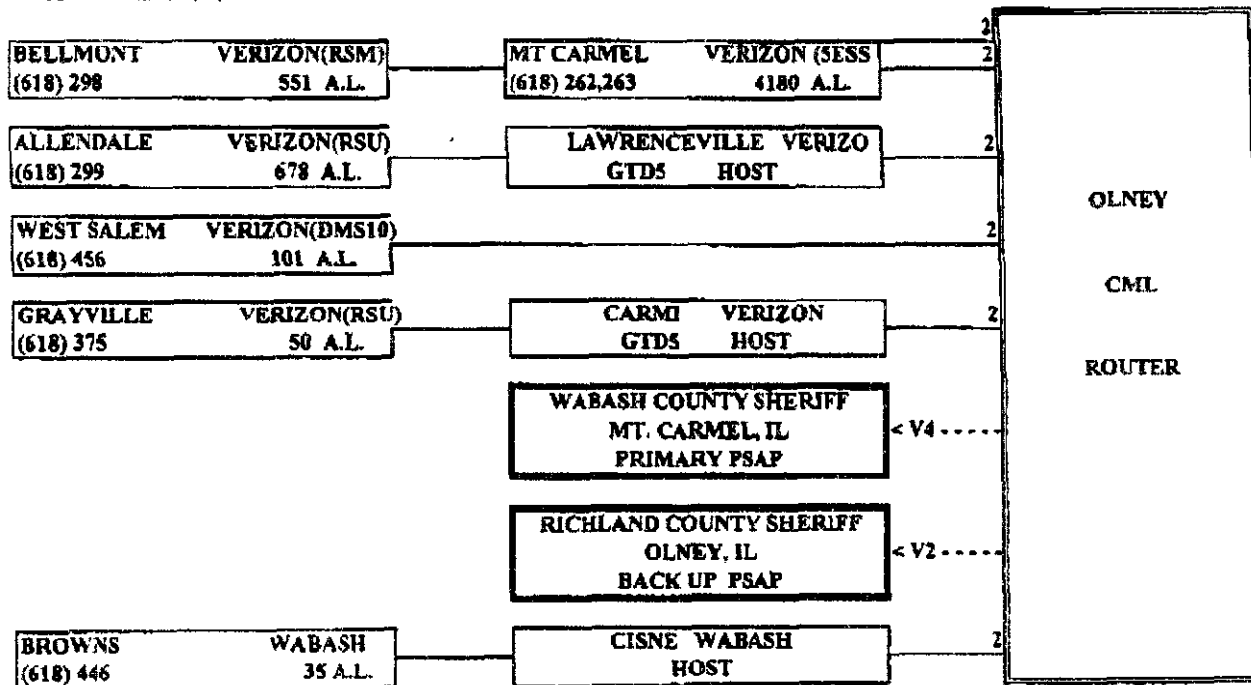
WABASH COUNTY

Diagram - 10/10/00

WABASH COUNTY E9-1-1 CALL TESTING PROTOCOL FOR PHYSICAL VERIFICATION

Purpose: The purpose of physical 9-1-1 test verification is to check the 9-1-1 database for accuracy, including the residents name, address, telephone number and emergency service zone. By going to the homes in the county and calling the 9-1-1 test code, we can identify potential problems with the 9-1-1 system prior to going on-line. The test code number, 3-1-1, is for test calls only and should not be given to the public.

Do not be alarmed if you find problems at a residence, remember, we are doing this testing to identify the problems.

Problems that you may encounter could be:

The emergency service number (ESN), which identified the responding agencies, may be wrong for that residence. This could also cause the call to be routed to the wrong 9-1-1 center.

The resident may be coded by GTE in the wrong county, so that when they call 9-1-1 they get a recording telling them that 9-1-1 is not available in their area, or their call may be routed to the wrong 9-1-1 center.

The resident may be using the wrong address, or may not know their correct address.

Some residents may have a telephone extension at another location. The 9-1-1 database will always show the address where the primary phone is located. If they are calling from the extension, *for example*, a camp site or cabin, the address will show up on the 9-1-1 computer as their home. We need to make special comments in the 9-1-1 system that this phone may be accessed from an address other than the primary location. Any additional information like this that you can identify will be extremely helpful.

PROCESS: You will be given a map for the area that you will be testing. Explain to the resident that you are with the _____ Fire Department and that you are assisting with the 9-1-1 system testing. Tell them that door-to-door testing is being done to identify any problems with the 9-1-1 system before the system is activated. Explain to them that you need to go to their telephone to place a test call.

You should then go to their phone and dial 311. If a Wabash County dispatcher did answer the phone, you should verify the name, address, and telephone number. If you did not speak to a Wabash County dispatcher, please complete the Wabash County E-911 Test Form. Log any and all problems that you encounter and further note what happened under Special Comments on the form. After the call is received at the 9-1-1 center, a printout will be generated of the call, including the name, address, phone number, ESN and time of the call. We will later match your form with the 9-1-1 center form and correct any discrepancies with GTE.

Thank the resident for their assistance. It would be helpful if you could use a marked agency vehicle or wear your agency uniform/logo when doing this testing. This would help validate who you are, and that you are legitimate.

If you encounter a resident who is unhappy with the 9-1-1 surcharge, their address, or has other concerns about 9-1-1 that you don't feel comfortable handling, please give them my business card and ask them to call my office with their questions or concerns. If a resident does not want to cooperate with the testing, please thank them for their time and move to the next home.

PLEASE BE COURTEOUS AND PROFESSIONAL AT ALL TIMES. YOU ARE REPRESENTING YOUR AGENCY AND 9-1-1.

If you have any questions, call me at my office at (618) 262-2501. If I'm out of the office, please leave a message. Thank you for helping with the 9-1-1 system testing. I appreciate your help.

Jan Andrews

Wabash County E9-1-1 Call Testing:

Name: _____

Corrected Name: _____

Address: _____

Corrected Address: _____

Telephone #: _____

Emergency Service # (ESN): _____

Time of call: _____

Did Wabash County Dispatch answer call? If not, who answered 9-1-1 call?

Special Comments: _____

[illegible]